



DOCUMENT ACCESSIBILITY IN HEALTH CARE

Your mission is to serve all, including patients with disabilities. However, is your website and document content accessible? **OCR** enforcement is increasing in states like **CA, CO, and FL**, with many healthcare entities facing audits and complaints regarding inaccessible digital documents.

What is document accessibility?

In compliance with Section 504 of the Rehabilitation Act and the ADA, all patient materials—including PDFs and websites—must be fully accessible to individuals with disabilities, ensuring compatibility with assistive technologies like screen readers.

Additional requirements include:

- Providing translated materials for those with Limited English Proficiency (LEP).
- Designing content to accommodate users with mobility and cognitive impairments for easier navigation and comprehension.

Key Risk Areas

Inaccessible PDFs with no text recognition or screen reader compatibility

- ! No language translation for forms or vital documents
- ! Missing or inconsistent WCAG 2.1 AA compliance across your website
- ! Lack of a document navigation outline, transcript view, or visual interpreter access

What you Should Do Now

Accessibility is crucial not just for compliance but also for federal funding eligibility.

Key actions include:

- Auditing PDFs and website content for accessibility.
- Converting documents to searchable, screen reader-friendly formats.
- Enabling translation in over 150 languages for non-English speaking patients.
- Preparing for audits with a proactive compliance plan.

That is where DocAccess steps in...

DocAccess simplifies PDF accessibility by automating the process, eliminating unnecessary complexity:

- Converts PDFs into fully accessible formats that are friendly for screen readers
- Adds search, translation, and document navigation features
- Works with one simple code install — no tech background needed

SCAN HERE

